

**GOVERNMENT OF ODISHA
FINANCE DEPARTMENT**

No. 20657 /F., Dated **25.07.2016**
FIN-BUD-5-MISC-0002/2016

From

Shri R. Balakrishnan, IAS
Additional Chief Secretary to Govt.

To

All Principal Secretaries to Govt./
All Commissioner-cum-Secretaries to Govt./
All Secretaries to Govt./
All Special Secretaries to Govt.

Sub: **Creation of Twitter/Facebook account by each Department**

Ref: **Letter No. E&IT-V-Dev-II-12/16-1829/CS dated 06.06.2016 of Chief Secretary, Odisha.**

Sir,

Instructions have been issued to the Secretaries of all Departments in the letter under reference to open Twitter/Facebook account in each Department immediately and to take appropriate steps on the tweets/ posts relating to respective Departments. It has been further instructed that a dedicated senior officer in each Department shall be kept in charge to post responses on the feedback received from citizens.

It is understood that some Departments/Organizations are contemplating to hire additional manpower/outside agencies to handle Twitter/Facebook account. **It is hereby clarified that Twitter/Facebook account of the Government Departments/Offices are to be handled exclusively by officers/staff of the concerned Department/Office. No additional manpower/outside agency shall be engaged to handle Twitter/Facebook account.**

The stipulations outlined in the preceding paragraph are applicable mutatis mutandis to all Public Sector Undertakings, Cooperatives, Autonomous Bodies, Aided institutions, Universities, Urban Local Bodies, Development Authorities and all institutions who receive grants, State Government guarantees, loans etc.

Yours faithfully,

Sd/-

Additional Chief Secretary to Government